

Root Cause Analysis Manual

Root Cause Analysis Manual Root Cause Analysis (RCA) is an essential process used across various industries to identify the fundamental causes of problems or events. It aims to understand what happened, why it happened, and how to prevent it from recurring. A comprehensive Root Cause Analysis Manual serves as a vital resource for organizations seeking systematic approaches to problem-solving, continuous improvement, and risk management. This manual provides detailed guidance on methodologies, tools, and best practices to perform effective RCA, ensuring that teams can address issues at their core rather than merely treating symptoms.

Understanding Root Cause Analysis

What is Root Cause Analysis?

Root Cause Analysis is a structured process used to uncover the underlying causes of faults or incidents.

Unlike superficial investigations, RCA digs deep to identify the root causes that lead to a problem, enabling organizations to implement effective corrective actions.

Importance of Root Cause Analysis

- Prevents recurrence of problems - Improves safety and quality - Reduces costs associated with defects and failures - Enhances decision-making and process improvements - Promotes a culture of continuous improvement

When to Perform Root Cause Analysis

- After significant safety incidents - When recurring issues are identified - During process failures or system outages - To investigate customer complaints or quality defects - When new risks are detected

Preparing for Root Cause Analysis

Assemble a Cross-Functional Team

Effective RCA requires diverse perspectives. Form a team comprising members from relevant departments such as operations, safety, quality, engineering, and management.

Define the Problem Clearly

- Describe the issue in specific terms - Gather initial data and evidence - Establish scope and objectives of the investigation

Gather Data and Evidence

- Collect incident reports, logs, and records - Interview witnesses and personnel involved - Review process documentation and maintenance records

Establish a Timeline

Create a chronological sequence of events leading up to the problem to understand the context better.

Root Cause Analysis Methodologies

Common RCA Tools and Techniques

1. **Five Whys Technique**
2. **Fishbone Diagram (Ishikawa Diagram)**
3. **Fault Tree Analysis (FTA)**
4. **Failure Mode and Effects Analysis (FMEA)**
5. **Event and Causal Factor Charts**

Five Whys Technique

The Five Whys is a simple, iterative question-asking method to trace back the cause-and-effect chain of a problem. Steps: 1. State the problem. 2. Ask "Why did this happen?" 3. Record the answer. 4. Repeat the question four more times or until the root cause is identified. Example: - Problem: Machine stopped unexpectedly. - Why? The motor overheated. - Why? The cooling fan failed. - Why? The fan motor's bearing was worn out. - Why? Lack of preventive maintenance. - Why? Maintenance schedule was not followed. Advantages: - Easy to implement. - Encourages team participation. Limitations: - May oversimplify complex issues. - Not suitable for intricate problems.

Fishbone Diagram (Ishikawa Diagram)

A visual tool that categorizes potential causes of a problem to identify root causes systematically. Main Categories: - People - Processes - Equipment - Materials - Environment - Management Steps: 1. Draw a backbone with the problem statement. 2. Branch out main categories. 3. Brainstorm causes under each category. 4. Analyze and identify probable root causes.

Fault Tree Analysis (FTA)

A deductive, graphical method that models the pathways leading to a failure or undesirable event using logic gates. Features: - Uses symbols like AND, OR gates. - Suitable for complex systems. - Quantitative analysis possible. Application: - Safety-critical industries like aerospace and nuclear power.

Failure Mode and Effects Analysis (FMEA)

A proactive approach to identify potential failure modes, their causes, and effects before problems occur. Process: - List potential failure modes. - Determine effects and causes. - Assign severity, occurrence, and detection ratings. - Prioritize based on Risk Priority Number (RPN).

Conducting the Root Cause Analysis

Step-by-Step Process

1. **Identify the problem** — Clearly define what went wrong.
2. **Collect data** — Gather all relevant information and

evidence.

3. **Map the process or event sequence** — Understand how the problem occurred.
4. **Identify possible causes** — Use tools like the Fishbone Diagram or Five Whys.
5. **Determine the root cause(s)** — Validate causes through testing or additional analysis.
6. **Develop corrective actions** — Design solutions to eliminate the root cause(s).
7. **Implement solutions** — Execute corrective actions effectively.
8. **Monitor and verify** — Ensure problem resolution and prevent recurrence.

Validating Root Causes

- Test hypotheses through experiments or pilot programs. - Confirm causality with evidence. - Engage stakeholders for consensus.

Developing Effective Corrective Actions

- Address the root cause directly. - Ensure actions are feasible and sustainable. - Assign clear responsibilities and deadlines. - Communicate changes across relevant teams.

Documenting the Root Cause Analysis

Creating a RCA Report

A comprehensive report should include: - Problem description - Data and evidence collected - Methodologies used - Cause analysis details - Corrective and preventive actions - Implementation plan - Follow-up and monitoring plans

Best Practices for Documentation

- Be clear and concise. - Use visual tools to illustrate causes. - Record dates, responsible persons, and status updates. - Maintain records for future reference and audits.

Implementing and Sustaining Corrective Actions

Action Plan Development

- Identify specific tasks. - Assign accountable personnel. - Set realistic deadlines. - Allocate necessary resources.

Monitoring Effectiveness

- Track implementation progress. - Collect data post-implementation. - Evaluate if the problem has been resolved. - Adjust actions if necessary.

Creating a Culture of Continuous Improvement

- Encourage reporting of issues. - Promote team involvement in RCA. - Regularly review processes and outcomes. - Recognize successful problem-solving efforts.

Common Challenges and How to Overcome Them

- Incomplete Data: Ensure thorough data collection and validation. - Blame Culture: Foster a blame-free environment focused on problem-solving. - Superficial Analysis: Use multiple tools and techniques for comprehensive understanding. - Delayed Action: Prioritize timely implementation of corrective measures. - Lack of Follow-Up: Establish accountability and follow-up procedures.

Conclusion

A well-structured Root Cause Analysis Manual is crucial for organizations aiming to resolve issues effectively and prevent future occurrences. By understanding various methodologies, employing the right tools, and fostering a culture committed to continuous improvement, organizations can address problems at their core, leading to safer, more efficient, and higher-quality operations. Consistent application of RCA processes not only minimizes operational risks but also enhances overall organizational resilience, making it an indispensable component of quality management and risk mitigation strategies.

Additional Resources

- Books: - "Root Cause Analysis: Improving Performance for Bottom-Line Results" by Robert J. Latino and Kenneth C. Latino - "Root Cause Analysis: The Core of Problem Solving and Corrective Action" by Duke Okes - Software Tools: - TapRoot - Apollo Root Cause Analysis - Fishbone diagrams in Microsoft Visio or Lucidchart - Standards: - ISO 45001 Occupational Health and Safety Management - ISO 9001 Quality Management Systems This manual serves as a foundation for systematic problem-solving,

emphasizing that effective RCA is an ongoing process. Regular training, audits, and reviews are essential to maintaining high standards and ensuring that root causes are accurately identified and addressed.

Root Cause Analysis Manual: An In-Depth Guide to Identifying and Solving Underlying Problems In today's complex operational environments, whether in manufacturing, healthcare, IT, or service industries, understanding the root cause of problems is essential for sustainable improvement. The Root Cause Analysis (RCA) Manual serves as a comprehensive guide that equips professionals with the methodologies, tools, and best practices necessary to systematically identify the fundamental reasons behind issues. This manual is invaluable for organizations aiming to reduce recurring problems, enhance efficiency, and foster a culture of continuous improvement. It offers structured approaches, detailed procedures, and practical examples tailored to diverse industries, making it a cornerstone resource for quality managers, process engineers, safety officers, and anyone committed to problem-solving excellence.

Understanding Root Cause

Analysis

Root Cause Analysis is a problem-solving technique focused on uncovering the fundamental causes of defects, failures, or adverse events. Unlike superficial fixes that address only symptoms, RCA aims to identify the core issues that, if resolved, prevent recurrence.

What is Root Cause Analysis?

RCA is a systematic process that involves data collection, identification of causal factors, and implementation of corrective actions. It emphasizes a logical approach to tracing problems back to their origin, often involving multiple layers of investigation.

Importance of RCA in Various Industries

- Manufacturing: Reducing defect rates, improving product quality - Healthcare: Minimizing medical errors, enhancing patient safety - IT: Preventing system outages, data breaches - Business Processes: Streamlining workflows, reducing costs In all these contexts, RCA helps organizations move beyond quick fixes toward sustainable solutions.

Features of a Good Root Cause Analysis Manual

A well-structured RCA manual typically includes the following features: - Clear explanation of methodologies - Step-by-step procedures - Practical case studies - Checklists and templates - Guidance on selecting appropriate tools - Tips for fostering a problem-solving culture These features ensure that users can apply RCA techniques effectively across different scenarios.

Common RCA Methodologies

Different situations call for different approaches. The manual usually covers several popular methods, each suited to specific types of problems.

Five Whys Technique

This simple yet powerful method involves asking "Why?" repeatedly until the root cause is uncovered. It's best suited for straightforward problems. Features: - Easy to implement - Requires minimal tools - Encourages critical thinking Limitations: - Can oversimplify complex issues - Subject to investigator bias

Fishbone Diagram (Ishikawa Diagram)

A visual tool that categorizes potential causes under various categories such as People, Processes, Equipment, Materials, Environment, and Management. Features: - Facilitates brainstorming - Highlights multiple potential causes - Encourages team participation Limitations: - Can become cluttered with too many causes - Needs experience to interpret effectively

Failure Mode and Effects Analysis (FMEA)

A proactive approach that anticipates potential failures and assesses their impact. Features: - Useful for risk assessment - Guides preventive measures Limitations: - Time-consuming - Requires detailed data

Root Cause Tree Analysis

A structured approach that maps out causal relationships in a tree format, often used for complex problems. Features: - Visual clarity - Suitable for multi-layered causes Limitations: - May require specialized training - Can be complex to develop

Step-by-Step Process Outlined in the Manual

A comprehensive RCA manual guides users through a logical sequence of steps to ensure thorough investigation.

1. Define the Problem

- Clearly describe the issue - Gather initial data - Establish the scope and impact

2. Collect Data and Evidence

- Interview stakeholders - Review logs, reports, and documentation - Observe the process or environment

3. Identify Possible Causes

- Brainstorm potential reasons - Use tools like fishbone diagrams - Involve cross-functional teams

4. Analyze Causes

- Apply techniques like the Five Whys - Determine causal relationships - Prioritize causes based on evidence

5. Identify Root Cause(s)

- Confirm the fundamental origin - Ensure causes are specific and actionable

6. Develop and Implement Corrective Actions

- Brainstorm solutions - Plan implementation steps - Assign responsibilities and timelines

7. Verify Effectiveness

- Monitor results - Ensure the problem does not recur - Document lessons learned

Benefits of Using a Root Cause Analysis Manual

Utilizing a dedicated manual offers several advantages: - Structured Approach: Ensures consistency and thoroughness - Knowledge Retention: Provides a reference for future investigations - Training Tool: Serves as a training resource for new staff - Improved Problem-Solving Skills: Enhances analytical capabilities - Prevents Recurrence: Leads to sustainable fixes

Challenges and Limitations

Despite its many benefits, the manual approach has some limitations: - Resource Intensive: Requires time and effort, especially for complex problems - Bias and Subjectivity: Investigator assumptions can influence outcomes - Incomplete Data: Difficulties in gathering comprehensive evidence - Overcomplication: Overly complex tools may deter usage - Cultural Resistance: Organizational culture may resist systematic analysis To mitigate these challenges, the manual often emphasizes team-based investigation, training, and fostering a problem-solving culture.

Features and Pros/Cons Summary

Feature	Pros	Cons
Step-by-step guidance	Ensures thorough investigation	May be rigid in dynamic environments
Visual tools (fishbone, trees)	Enhances understanding	Can be complex for beginners
Templates and checklists	Saves time, promotes consistency	Over-reliance may limit creative solutions
Industry-specific examples	Practical applicability	May need customization for unique contexts

Implementing the Manual in Your Organization

Effective implementation involves more than just reading the manual. It requires:

- Training and Capacity Building: Educate staff on methodologies
- Leadership Support: Ensure management champions RCA initiatives
- Integration into Processes: Embed RCA into quality and safety procedures
- Continuous Improvement: Regularly review and update RCA practices
- Encouraging a Problem-Solving Culture: Promote openness and learning from mistakes

Organizations that embed RCA into their culture see significant reductions in recurring issues, improved safety records, and enhanced operational efficiency.

Conclusion

The Root Cause Analysis Manual is an indispensable resource for organizations committed to understanding and solving problems at their core. Its structured methods, practical tools, and comprehensive guidance empower teams to move beyond superficial fixes and achieve sustainable improvements. While challenges remain—such as resource demands and cultural barriers—the benefits

of thorough root cause investigation far outweigh the drawbacks. Implementing the principles outlined in the manual can lead to a more resilient, efficient, and quality-focused organization, ultimately fostering a proactive approach to problem-solving that drives long-term success. Whether you're new to RCA or seeking to refine your existing processes, a well-crafted manual serves as a foundational tool that can transform how your organization approaches issues, ensuring that solutions are robust, effective, and lasting.

Choosing to explore Root Cause Analysis Manual often starts with curiosity. Sometimes the goal is clear, sometimes it is simply a desire to understand something better. Having the option to download the book in PDF format makes that first step easier and less intimidating.

When access is simple, learning feels more inviting. There is no need to rearrange schedules or wait for physical availability. The content is ready when the reader is ready, allowing curiosity to turn into action without interruption.

The PDF format offers a comfortable balance between structure and flexibility. Pages remain consistent,

sections are easy to follow, and visual elements stay intact. At the same time, readers are free to move through the content at their own pace, skipping ahead or revisiting earlier sections whenever needed.

Engagement improves when readers can interact with the text. Highlighting important ideas, adding personal notes, and bookmarking useful sections turn the book into a working resource rather than a static document. Over time, Root Cause Analysis Manual becomes shaped by the reader's own learning process.

Search tools provide practical support. Whether looking for a specific concept or revisiting a key idea, readers can find relevant sections quickly. This efficiency is especially helpful for those who return to the material regularly.

Trust is essential when accessing educational resources. Reliable platforms that offer legal downloads ensure accuracy, security, and peace of mind. Readers can focus fully on understanding the content without unnecessary concerns.

Affordability plays a quiet but important role. When cost barriers are reduced, exploration becomes more

open. Readers feel encouraged to learn beyond immediate needs, discovering ideas they may not have sought out otherwise.

Students often appreciate the stability that downloadable books provide. Study materials remain available offline, notes stay organized, and revision becomes less stressful. This steady access supports consistent learning habits.

Professionals approach Root Cause Analysis Manual with practical intent. The ability to consult specific sections when challenges arise makes the book a useful reference over time, not just a one-time read.

Independent learners value freedom. Without deadlines or external expectations, progress unfolds naturally. Downloadable content supports this autonomy by remaining accessible whenever interest returns.

Accessibility features broaden participation. Adjustable text sizes and compatibility with assistive tools help ensure that more readers can engage comfortably with the material.

Organization adds convenience. Files can be stored securely, categorized logically, and retrieved easily. Even after long breaks, returning to the book feels straightforward.

The environmental aspect also matters to many readers. Reduced reliance on printed copies contributes to more sustainable learning choices, aligning personal growth with environmental awareness.

Global access connects readers across borders. People from different backgrounds engage with the same material, bringing diverse perspectives that enrich understanding.

Revisiting the content often reveals new insights. As experience grows, the same ideas can take on different meanings, adding depth to understanding.

Rather than pushing readers to finish quickly, Root Cause Analysis Manual invites ongoing engagement. The material remains available, adaptable, and ready to support learning at different stages.

This approach encourages a relaxed relationship with

knowledge. Learning becomes something to return to, not something to rush through.

Over time, the presence of a reliable resource builds confidence. Questions feel more manageable when information is always within reach.

In the end, accessing Root Cause Analysis Manual in this way supports steady growth. It blends learning into everyday life, allowing understanding to develop gradually and naturally, guided by curiosity rather than pressure.

Questions & Answers About root cause analysis manual

No	Question	Answer
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1	What is a root cause analysis manual and why is it important?	A root cause analysis manual is a comprehensive guide that outlines methods and procedures for identifying the fundamental causes of problems or failures within processes or systems. It is important because it helps organizations systematically analyze issues, prevent recurrence, and improve overall quality and efficiency.
2	What are the key steps typically included in a root cause analysis manual?	Key steps often include defining the problem, collecting data, identifying possible causes, analyzing causes using tools like fishbone diagrams or the 5 Whys, determining the root cause, and implementing corrective actions.
3	How can a root cause analysis manual enhance problem-solving in organizations?	It provides a standardized approach and best practices for investigating issues thoroughly, ensuring that teams focus on underlying causes rather than symptoms, leading to more effective and long-lasting solutions.

4	What tools and techniques are commonly recommended in a root cause analysis manual?	Common tools include the Fishbone Diagram (Ishikawa), 5 Whys analysis, Pareto Charts, Fault Tree Analysis, and Failure Mode and Effects Analysis (FMEA). These help systematically identify and analyze root causes.
5	How should an organization tailor a root cause analysis manual to fit its specific needs?	Organizations should customize the manual by incorporating industry-specific processes, integrating existing quality management systems, providing relevant training, and including case studies or examples relevant to their operations to ensure practical applicability.

root cause analysis, RCA manual, problem-solving guide, incident investigation, defect analysis, fault diagnosis, troubleshooting manual, corrective action procedures, quality control, process improvement

Root Cause Analysis

Manual eBook Resource

Root Cause Analysis Manual eBooks provide structured digital knowledge.

Core Discussion

Digital books help readers maintain productivity.

Practical Use

Root Cause Analysis Manual eBooks support consistent study routines.

Conclusion

Digital reading improves access to information.

This shift allows readers to engage with Root Cause Analysis Manual content without the physical constraints traditionally associated with printed materials.

Consistent engagement with Root Cause Analysis Manual eBooks helps reinforce learning routines and intellectual discipline.

Digital learning with Root Cause Analysis Manual eBooks reduces reliance on fragmented external resources.

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Root Cause Analysis Manual eBooks are cost-effective solutions for learners seeking high-value educational resources.

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Accessible knowledge encourages lifelong learning.

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Root Cause Analysis Manual eBooks are particularly valuable for independent learners who prefer flexible and self-directed educational resources.

The structured chapters of Root Cause Analysis Manual eBooks guide readers through progressive learning stages.

Root Cause Analysis Manual eBooks serve as dependable reference materials for long-term use.

The adaptability of Root Cause Analysis Manual eBooks makes them suitable for beginners, intermediate learners, and advanced professionals alike.

Root Cause Analysis Manual eBooks support self-paced learning by allowing readers to control reading speed and progression.

The structured format of Root Cause Analysis Manual eBooks helps learners follow logical progressions from basic concepts to advanced applications.

These interactive features help learners transform

passive reading into an engaged and intentional learning process.

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Professionals and students alike rely on Root Cause Analysis Manual eBooks as dependable reference materials.

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Root Cause Analysis Manual eBooks allow rapid content updates.

For educators, Root Cause Analysis Manual eBooks provide a reliable medium to distribute standardized learning materials consistently.

The digital format of Root Cause Analysis Manual eBooks allows rapid revision, correction, and content expansion.

Root Cause Analysis Manual eBooks encourage disciplined learning habits.

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Root Cause Analysis Manual eBooks allow rapid content revision and correction.

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methodical learning approaches.

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Root Cause Analysis Manual eBooks allow readers to engage deeply with subjects.

Through consistent formatting, Root Cause Analysis Manual eBooks improve reading speed and comprehension.

Root Cause Analysis Manual eBooks align with structured knowledge systems.

The adaptability of Root Cause Analysis Manual eBooks makes them suitable for diverse audiences.

Structured layouts improve comprehension.

Centralized content improves trust.

Organizations incorporate Root Cause Analysis Manual eBooks into onboarding and training programs.

Tips for reading Root Cause Analysis Manual

Reading Root Cause Analysis Manual in digital format can be a highly effective and enjoyable experience when done with the right approach. Unlike traditional

printed books, digital reading offers flexibility, customization, and powerful tools that can improve comprehension and retention. However, without proper habits, digital reading can also lead to fatigue or reduced focus. Applying practical reading strategies helps you get the most value from Root Cause Analysis Manual.

One of the most important tips is to break your reading into manageable sessions. Long, uninterrupted reading on a screen can strain the eyes and reduce concentration. Instead of reading for several hours at once, divide your time into shorter sessions with regular breaks. This approach helps maintain focus, improves understanding, and prevents mental exhaustion. Using techniques such as the Pomodoro method—reading for 25–30 minutes followed by a short break—can be particularly effective.

Using bookmarks is another simple yet powerful habit. Most digital reading platforms allow you to bookmark chapters, sections, or specific pages. Bookmarks make it easy to return to important parts of Root Cause Analysis Manual without scrolling or searching manually. This is especially useful for long documents,

study materials, or reference-based reading where you may need to revisit certain sections frequently.

Highlighting key points and adding annotations can significantly improve comprehension. Digital highlights allow you to visually mark important ideas, definitions, or summaries. Adding notes in your own words helps reinforce understanding and creates a personalized study guide. Over time, these highlights and annotations turn Root Cause Analysis Manual into an interactive learning resource rather than passive reading material.

Adjusting screen settings plays a crucial role in reading comfort. Most reading apps allow you to customize font size, font style, line spacing, and background color. Increasing font size and line spacing can reduce eye strain, while using dark mode or sepia backgrounds may improve readability in low-light environments. Adjusting screen brightness to match ambient lighting further enhances comfort and protects eye health during long reading sessions.

Creating a focused reading environment

A distraction-free environment improves reading efficiency and enjoyment. When reading Root Cause

Analysis Manual, try to minimize notifications from messaging apps or social media. Many devices offer “focus mode” or “do not disturb” settings that help maintain concentration. Choosing a quiet, comfortable location with proper lighting also contributes to a better reading experience.

For study or professional reading, setting clear goals before starting can be beneficial. Decide whether you are reading for general understanding, detailed analysis, or quick reference. Clear objectives help guide how deeply you engage with the content and which sections deserve closer attention.

Access Formats

Root Cause Analysis Manual is often available in multiple formats, each offering unique advantages. Understanding these formats helps you choose the one that best matches your preferences, devices, and reading habits.

PDF format:

PDF is one of the most common formats for Root Cause Analysis Manual. It preserves the original layout, fonts, and images, ensuring consistency across devices. PDFs are ideal for documents with structured

layouts, charts, or academic formatting. They work well on computers and tablets but may require zooming on smaller screens. Annotation and highlighting tools are widely supported in PDF readers, making this format suitable for study and professional use.

ePub format:

ePub is a flexible and reflowable format designed for eReaders and mobile devices. Text automatically adjusts to different screen sizes, allowing comfortable reading on smartphones and dedicated eReaders. If you prioritize readability and customization, ePub is often the best choice for reading Root Cause Analysis Manual on the go. However, complex layouts may not always appear exactly as intended.

Audiobook format:

Audiobooks offer an alternative way to experience Root Cause Analysis Manual content. Instead of reading text, users listen to narrated versions. Audiobooks are ideal for multitasking, commuting, or users who prefer auditory learning. While they do not allow highlighting or visual reference, they provide accessibility and convenience for busy lifestyles.

Selecting the right format depends on your device, reading goals, and personal preferences. Many readers combine multiple formats—for example, reading the PDF for detailed study and listening to the audiobook for review or reinforcement.

Benefits of Digital Copies

Digital copies of Root Cause Analysis Manual offer several advantages over traditional printed books, making them increasingly popular among modern readers. One of the most significant benefits is portability. Hundreds or even thousands of digital books can be stored on a single device, eliminating the need for physical storage space and making it easy to carry an entire library anywhere.

Searchable text is another major advantage. Instead of flipping through pages, digital readers can instantly search for keywords, phrases, or topics within Root Cause Analysis Manual. This feature is invaluable for research, study, and professional reference, saving time and improving efficiency.

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Final thoughts on reading Root Cause Analysis Manual

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